

Bridging the Gap:

Enhancing Dentist-Laboratory Communication

Tuesday, May 21, 2024 | 7:00-8:30 p.m. EDT

Course Description:

Effective communication between dentists and dental laboratories is crucial for delivering high-quality patient care and achieving successful treatment outcomes. Unfortunately, in most dental practices late or misplaced cases, mismatched shades, wrong materials, excessive adjustments, and remakes are a part of our daily lives. Continuously switching labs and getting the same result leads to frustration, upset patients, and a decrease in productivity and profitability. It DOES NOT have to be that way. In this MUST-see course, you will learn the keys to getting the result you desire and making lab frustration a thing of the past.

From case submission to final restoration delivery, attendees will learn how to streamline communication processes, clarify expectations, and foster collaborative relationships with dental laboratory technicians. By the end of this course, participants will gain practical insights and actionable strategies to optimize dentist-laboratory communication, resulting in improved treatment outcomes, reduced errors, and enhanced patient satisfaction. Join us as we bridge the gap between dentists and dental laboratories, empowering you to deliver exceptional dental care through effective collaboration.

Learning Objectives:

- Understanding the Role of Effective Communication in a Dental Practice
- Identify and correct the most common mistakes that hinder the attainment of optimal results
- Learn simple but effective systems for case management
- Establish systems that bring case excellence and make remakes and continual switching of labs a thing of the past
- Learning how to establish and maintain effective communication between lab, dentist, and patient
- Leveraging Technology for Streamlined Communication



Jeff T. Blackburn, DDS, FAGD

Award-winning dentist, Dr. Jeff Blackburn has been one of Richmond's best known general, cosmetic and sedation dentists for over 38 years. During his career he developed a truly one-of-a-kind experience for people to transform their smiles and oral health. Through proper systems, techniques and skill development, Dr. Blackburn also became one of America's top producing dentists. Throughout his career, Dr. Blackburn received numerous awards including Fellowship Awards with the Academy of General Dentistry and DOCS as well as earning the distinction of being named one of America's Top Dentists. He also received the "Evaluator Emeritus" award for over 30 years of service for Dr. Gordon Christensen's Clinicians Report and the dental community. He has been very active in his own community and with helping others and was the recipient of a National Humanitarian Award. Additionally, he is a board member and spokesperson for Oral Cancer Cause, a 501c3 non-profit corporation. Dr. Blackburn's inspiring approach as a speaker motivates dentists and team members to reach new levels of success in their practices.



Dental Laboratory Group



PACE Accredited Courses

All of our CE Courses are put through the 13 rigorous standards for identifying high-quality education that the American Academy of General Dentistry has put forward.



Attendees will earn
1.5 CE Credits

Registration:

<https://tinyurl.com/mr33d3vc>